



IN-SYNC PILATES

AGREEMENT AND PRIVACY STATEMENT

Article 1. Enrolment and bookings

1. Bookings for private Pilates/Duet classes can be done by phone and/or by e-mail. Please check weekly group class schedule allocations for your agreed day/time and confirm via e-mail or phone.
2. Prior to\on the date of the first class, the student will be required to sign the agreement and the privacy statement.

Article 2. Prices

1. Prices will be equal to the prices mentioned on the website on the day of registration (new members) or on the day the new voucher card is bought.
2. Prices may be adjusted by In-Sync Pilates. This will be announced in advance by email and will be reflected on the website.

Article 3. Payment

1. Members will be notified by phone or email a week prior the expiration of the Voucher card.
2. Payment need to be done prior to the date of the next class. Payment can be done by IBAN bank account or cash.
3. No refunds or transfers.
4. ***Candidates are allowed to cancel up to three (3) sessions on a 10 voucher card without being charged. Exceptions only in extra-ordinary circumstances such as pregnancy, injury or extended holidays.***

Article 4. Cancellations and Change of the Schedule

1. The Schedule may be changed by In-Sync Pilates with prior written notification to members.
2. ***The Student my cancel free of charge until one (1) day (24) hours (strictly) before the time of the class.***
3. When the class is cancelled by the student without informing In-Sync Pilates up front, the class fee is not refundable.

Article 5. Medical History

1. The student agrees that he/she is physically healthy and fit to do Pilates. In certain cases, a letter from the doctor/physiotherapist may be required.
2. New members will be required to complete a short health questionnaire prior to the first session.
3. Any changes in the medical/physical situation should be announced to the instructor prior to the class.

Article 6. Loss/Damage/Injury

1. ***The Student agrees that he/she will not hold the company In-Sync Pilates or the owners thereof financially liable for any loss, damage or injury that occurs on the property of In-Sync Pilates (Ouderkerkerlaan 61, Amstelveen).***

Article 7. Privacy statement

1. In-Sync Pilates registers personal details that are received from the member. These details are given personally, by phone or by email during the registration. It concerns personal data of the student such as:
First name and surname, address and other contact details.
Details about the timeline, length, time of day, payment detail etc.
Medical information and personal training goals of the student.

Your personal details will be protected against misuse and access by unauthorized persons by technics that are currently available. Your personal details will be saved and protected as long as the law requires this.

Your personal details will not be passed on to third parties.

Agreed: Name and signature:

Place and date: